

Public Management Bachelor Programme

Module	09 – eGovernment		
Semester	6 th semester (summer semester)		
Courses	eGovernment (L) DE		
Workload	2 SPW	2 credits	60 workload hours (22.5 attendance hours, 37.5 self-study hours)
Admission prerequisites	–		
Module coordinator	Prof. Dr. Stefan Zahradnik		

1. Learning outcomes

Students will become familiar with the most common information and communication technologies, the main concepts and tools of eGovernment and possible applications in government and public administration. They will understand the practical implementation of eGovernment solutions and will learn how to address new problems independently. Students will also learn the essentials of electronic administrative procedures, laws on data protection and freedom of information, and be able to solve practical cases in these fields.

2. Recommended prior knowledge and skills

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3. Contents

- Information and communication technologies
- Concepts, models and tools of eGovernment
- Possible applications of eGovernment in government and public administration
- Electronic administrative procedures
- Data protection and freedom of information

Relevant legal norms: DeMailG, SigG, (BDSG), ThürDSG, IFG, ThürIFG.

4. Modes of teaching and learning, workload

Lectures (22.5 hrs); preparation and revision of lectures (17.5 hrs); sample questions (10 hrs), discussion of sample questions during class; exam preparation (10 hrs).

5. Type of examination

Written exam (90 minutes)

6. Literature

BIELER, Frank; SCHWARTING, Gunnar: *e-Government: Perspektiven – Probleme – Lösungsansätze*, Berlin 2006; KRÖGER, Detlef; HOFFMANN, Dirk (Hrsg.): *Rechts-Handbuch zum E-Government*, Köln 2005; WIRTZ, Bernd W. (Hrsg.): *E-Government. Grundlagen, Instrumente, Strategien*, Wiesbaden 2010; Wirtz, Bernd W.; Daiser, Peter; E-Government. Strategy Process Instruments, Speyer 2015.